

Service Name	Startup from 35 € per month	Business from 65 € per month	Corporation from 130 € per month
Virtual PBX Test Period	14 days – free	14 days – free	14 days – free
Connection and Configure UniTalk Virtual PBX	free	free	free
Migration from Other Phone Systems (Settings Transfer)	free	free	free
Number of Workplaces	3	5	10
Additional Workplace	no	8 €/month	10 €/month
Local Phone Numbers	yes	yes	yes
Connecting a Client's Own Phone Number	no	1 phone number – 10 €/month	1 phone number – 10 €/month
Employee Personal Account	yes	yes	yes

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Call Recording	500 min	10 000 min	100 000 min
Additional 10 000 Minutes of Call Recording	14 €/month	13 €/month	10 €/month
Interactive Voice Menu – IVR	no	single-leveled	multi-leveled
Telephony Event Handler	no	yes	yes
Automatic Call Distribution	scenario	scenario, queue	scenario, queue, notification queue, extended scenario
Client-Manager Linking	no	yes	yes
Call History	unlimited	unlimited	unlimited

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Contacts	unlimited	unlimited	unlimited
Prompter	no	free	free
Phone Answering Machine Detection (per detection)	no	0,015 €	0,0075 €
Callback Button “Click to Call” on the Website	no	Click to Call Pro – 2	Click to Call Pro – 4 Click to Call Premium – 1
Additional “Click to Call” PRO Button	no	1 €/mont	1 €/month
Additional “Click to Call” PREMIUM Button	no	20 €/month	20 €/month
Speech Synthesis	no	yes	yes

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SMS/Viber Newsletters	no	yes	yes
Backup Phone Line	no	15 €/month	51 €/month
Connecting the Client's Asterisk	no	yes	yes
Phone Numbers SPAM Monitoring (per check)	no	no	0,05 €
Autodialing	no	yes	yes
Autodialing Setup	no	individually	individually
Autodialing Tariffication (per second)	no	individually	individually
Predictive Dialing	no	no	free

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Voice Robot	no	yes	yes
Number of Autodialing and Voice Robot Launches	no	unlimited	unlimited
Autodialing Statistics Access	no	yes	yes
Number of Contacts for Autodialing	–	unlimited	unlimited
Operator Analytics	free	free	free
Call Tracking (Static, Dynamic, Combined)	no	from 50 €/month	from 50 €/month
Speech Analytics	no	0,05 €/min	0,03 €/min
Mobile application	free	free	free

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Chrome Extension UniTalk Web Dialer	yes	free	free
Integrations	no	free	free
API	no	free	free
Webhook	no	free	free
Telephony in Microsoft Teams (per employee)	no	10 €/month	10 €/month
24/7 Support	yes	yes	yes
Support Package Free	free	free	-
Support Package Silver	no	100 €/month	free

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Support Package Gold	no	500 €/month	500 €/month
Voicemail Recording (Greeting) by Announcer (per 1)	no	from 25 €	from 25 €
IP Phone Setup	individually	individually	individually
Knowledge Base Access (Instructions)	free	free	free
Self-service PBX Setup without Restrictions	yes	yes	yes